

# Yard Card Genie LLC

## Bubble House Agreement:

### Rental Payment and Delivery Policy

1. There is much care and planning put into the details of your Bubble House rental request. Therefore, a 50% Non-Refundable deposit is required to officially reserve your date and reservation. This deposit is credited to your balance owed. This includes upgrades, etc. The remaining 50% balance is due 48 hours prior to your reservation date. Because of the nature of planning for each Bubble House, we cannot accommodate requests made less than 48 hours from the delivery date. Reservations are accepted on a First Paid, First Reserved basis.
2. All Bubble House rentals include: One (1) Bubble House Dome in either 10ft or 13ft in diameter (length & height), a 6ft Forced Air Tunnel, Air Blower, Air Pump, extension cord, one (1) to two (2) Bubble House Attendant(s), Shoe Basket, safety stakes or weights to secure to the ground, and choice of up to 3 colors in balloons for inside of the Bubble House.
3. Safety is our top priority, which is why we require the presence of our Bubble House attendant(s) during your reservation. This cost is included in your rental fee. This ensures that all activities are conducted with the utmost care and adherence to safety protocols and manufacturer guidelines.
4. A maximum of 4-6 guests of equal size will be allowed at a time in the Bubble House for safety and per manufacturers guidelines. **Bubble House Attendants reserve the right to remove any party guest acting in an unsafe manner or damaging the Bubble House. It is the responsibility of the event Host, not the attendant(s), to ensure that all party guests experience the Bubble House. The attendants is responsible for ensuring the Bubble House is used safely.**
5. Bubble House set up starts 1 (one) hour before the start time of your event. Take Down is the end time of your event, unless otherwise agreed upon. There is a 3-hour minimum and 5-hour maximum for all Bubble House rentals.
6. We deliver to Calvert and St. Mary's County only. Delivery Fees are calculated at check out and includes the cost of 1 (one) to 2 (two) Yard Card Genie Attendant(s).
7. If this rental is a surprise gift or is placed at an alternate address, the purchaser agrees to notify someone at the delivery address of Yard Card Genie LLC policies. By booking with Yard Card Genie LLC, the purchaser and the recipient of the rental agrees to the Bubble House Rental Agreement and to the following:
  1. No removal or moving of the Bubble House.
  2. No attachments whatsoever to Bubble House, up to and including balloons, streamers, etc.
  3. No cleaning or damage of Bubble House by the purchaser, recipient or any of their attending guests. If the Bubble House is damaged at the delivery address, the purchaser agrees to pay for cleaning and/or replacement of the Bubble House upon receiving their invoice. Someone at the delivery address is required to be at the delivery address at the time of set up and take down.
8. If you are unsure as to whether the Bubble House will fit the intended space of use, you may send a picture of the space before making your reservation. Unless otherwise agreed upon with Yard Card Genie LLC, all Bubble House rentals are **placed on a flat surface and in a space at least 50 feet within an electrical outlet**. This is required, no exceptions.
9. Yard Card Genie Bubble House Attendants use the delivery address provided by you to locate the delivery address. It is important that you triple check the delivery address to ensure you have provided the correct delivery address. If the delivery address provided by you is incorrect, Attendants will try to contact you immediately. If we are unable to deliver your Bubble House because of an incorrect address provided by you, you will be charged a \$65 fee for travel and planning. Additionally, your rental will be cancelled and your rental fee, including the deposit, is non-refundable.
10. We require access to an electrical outlet at least 50 feet from the intended space of use.

11. Purchaser agrees to adhere to delivery address HOA and other neighborhood rules regarding Inflatable Bubble Houses. Yard Card Genie, LLC is not responsible for any fines or fees as a result of the rental.
12. The intended space of use can be requested for both indoors and outdoors as long as the use of space allows for installation.
13. Weights provided by Yard Card Genie LLC may be used to safely secure the Bubble House to the ground outside, or an inside space.
14. Yard Card Genie LLC sanitizes and cleans each Bubble Houses after each rental. Normal wear and tear are expected with the Bubble House because of the nature of use. We do replace our Bubble Houses when we deem it necessary to offer the upmost quality in the appearance of our yard card rental.

### **Refunds and Cancellations Policy**

1. A 50% Non-Refundable deposit is required to officially reserve your reservation date. We understand that life happens. Therefore, we ask that you notify us 48 hours prior of your event of your intent to cancel or reschedule. We can be notified by email or phone.
2. Our Genies reserve the right to cancel a set up if he or she feels it is unsafe to set up your rental. This includes denied access to the delivery address. We will contact you immediately if this happens and will work with you to either rectify the situation, or to arrange an alternate date and time which is subject to availability.

### **Weather Policy**

- 1. The temperature within the Bubble House Rental cannot be regulated. Therefore, in summer months all Bubble House Rentals will be set up indoors, unless otherwise agreed upon. We will work with you to create a fun and safe environment for you and your guests when using the Bubble House Rental.**
2. You can reschedule your rental date due to rain at no extra cost as long as 48 hrs notice is given. An alternate date and time is subject to availability. If we cannot reschedule your reservation because of existing reservations due to rain, we will refund your 50% deposit.
3. Severe weather can play a role in the timing of the set up and take down of your rental. Yard Card Genie LLC reserves the right to cancel or reschedule a set up or take down of your custom rental. An alternate date and time is subject to availability. We define severe weather as heavy rain, hail, lightening, winter storms and blizzards, and heavy winds.

### **Damages and Personal Injury Policy**

1. The purchaser and recipient (if different from the purchaser), agree to the following:
  1. No removal or moving of the Bubble House.
  2. No attachments whatsoever to Bubble House. Up to and including balloons, streamers, etc.
  3. No cleaning or damage of Bubble House by the purchaser, recipient or any of their event guests. If the Bubble House is damaged at the delivery address, the purchaser agrees to pay for cleaning and/or replacement of Bubble House upon receiving their invoice. Someone at the delivery address is required to be at the delivery address at time of set up or take down.
2. A maximum of 4-6 guests of equal size will be allowed at a time in the Bubble House for safety and per manufacturers guidelines. **Bubble House Attendants reserve the right to remove any party guest acting in an unsafe manner or damaging the Bubble House.**
3. Yard Card Genie LLC and Genies are not liable for any personal property damage or personal injury when setting up, during Bubble House rental, or while take down.
4. Please keep pets away from the Bubble House. Damages as a result of pets will be assessed a fee for cleaning and/or replacement of the Bubble House.
5. Turn off all sprinkler systems for the duration of your Bubble House rental.

### **Photo and Advertisement Use Policy**

1. We love that you love your Bubble House! We encourage you to stand next to, pose next to and take pictures of your custom rental. Please remove, move or lean on or inside of the Bubble House. Please be mindful of children when taking photos.
2. Unless you notify us not to do so, you agree to allow Yard Card Genie LLC to use a picture of your custom rental for advertising on our website, email, Facebook, Instagram, and Twitter accounts. Yard Card Genie LLC owns all Bubble House property.
3. An advertising sign for Yard Card Genie LLC will be placed alongside your Bubble House rental for advertising purposes.

Now that we've got all of that out of the way, rub the lamp and let our genies make your custom Bubble House wish come true!

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